

GENERAL INFORMATION AND POLICIES



Purpose: Sunny Acres Pet Resort Doggy Day Camp provides a safe, fun and stimulating social environment for dogs. To ensure the safety and health of your pet and our other guests, we require all guests to comply with the following rules and regulations.

All dogs must be at least 16 weeks of age or older. All dogs 7 months or older must be spayed or neutered.

Please initial each line indicating you have read, understand and agree to the corresponding paragraph:

- _____ **New Day Campers:** In order to give your dog the best Day Camp experience on his or her first day, please arrive by 7:30 am for the morning session/full day or 1:30p for the afternoon session only. A quick check-in and owner departure helps alleviate separation anxiety.
- _____ **New Day Campers that are Boarding:** We suggest new guests going to Camp come for a day of Camp before they check in to spend the night, especially if your dogs will be boarding over a holiday when we have a larger number of Day Campers.
- _____ **Vaccinations:** All dogs must have up-to-date vaccinations (Rabies, Distemper Parvo, Bordetella). Please have your vet fax (919-383-5150) your updated vaccinations. Expired Bordetella vaccines should be done 48 hours prior to attending day camp. All puppies must have a current negative fecal. We play outside! Make sure your pet is on flea/tick prevention.
- _____ **Identification:** All Day campers must wear a collar with ID that identifies the dog’s name and phone number. The collar must be snug enough so that the dog can not slip out of it. We do not allow Day Campers to wear collars containing metal chain, prongs or spikes. If your dog arrives without an appropriate collar, you may purchase a collar or a name tag at Sunny Acres.
- _____ **Health:** Owners must certify their dog(s) are in good health and have not been ill with or exposed to a communicable condition in the last 30 days. If your dog arrives with fleas we will immediately give him/her a flea bath which will be charged to the owner. Please do not bring your dog if he/she has diarrhea, vomiting, coughing or any other symptom of potential illness or contagious medical condition.
- _____ **Behavior:** Dogs in Day Camp must have suitable social skills with other people and dogs. Your dog must be able to share toys. Your dog must be able to sit, stay, come, and know his name. Day Camp is NOT for every dog. The safety and health of all animals is our main concern. We give time-outs to dogs that are exhibiting inappropriate behavior. If the time-outs are ineffective, we will let you know so that you can make alternate arrangements for your dog such as personal playtimes. If you feel your dogs may lack social confidence or the appropriate skills, please ask us about **Training or Day Boarding**. If you have questions about your dog’s behavior in Day Camp, please ask the Manager.
- _____ I understand and agree that in admitting my dog into Sunny Acres Pet Resort, the Resort has relied on my representation that my dog has not harmed or shown aggressive or threatening behavior towards any person or any other dog.
- _____ **Fee:** Day Camp Passes are non-refundable and non-transferable. They can not be used towards any other services. Day Camp passes expire one year from date of purchase. Please see our website for fees.
- _____ **Days and Hours:** Monday - Friday 7am - 12 pm and 2 pm - 7 pm, Saturday 7am - 12 pm, Sunday 8 am - 12 pm for boarders only. If your dog does a full day of Camp, he/she will have their own room for naptime from 12pm - 2pm. During major holidays, busy summer weeks, etc, your pet may spend naptime in a large crate. \$1.00 per minute will be charged for pets left after scheduled hours. Dogs not picked up by 7:15 weekdays or 12:15 pm on Saturday will be considered an overnight guest and will be transferred to the overnight suites. Day Camp fees plus overnight lodging fees will apply.

Office Use Only; Dog Name: _____ Date: _____ Initials: _____

All Morning or Full-Day Day Campers arrive between 7 am -9 am as the playgroups are established by this time. If we feel that adding your dog to a playgroup will upset your dog and/or the playgroup, we may delay adding your dog to a playgroup. Your pet will receive a personal play time with a staff member and then join the afternoon session. If your dog is having behavioral issues in Day Camp, we may recommend that you bring your dog earlier in hopes that the smaller playgroups will aid in your dog’s adjustment. If you do not arrive by 9:00 am your dog will be unable to attend the morning session.

_____ **Weather** : Our Day Camp features over 10 acres of outdoor play areas. During severe weather we do what is safe for your dogs. During thunderstorms we go inside. During extreme heat or cold we take indoor breaks in heated or air conditioned rooms. We do have an indoor play area that is available but we prefer to play outside as much as possible. Each pet is watched carefully. We have shade shelters & shade trees. Swimming pools on warm days also help cool down our furry campers. Plenty of drinking water is available inside & out. Please let us know if your dog is Thunderphobic.

_____ **Reservations:** In order to ensure the appropriate staff to camper ratios, we require reservations by 6 pm the preceding night.

_____ **Cancellations:** 24 hour notice must be given or full fees will apply.

_____ **Holidays:** Due to the number of overnight guests that do Day Camp during the holidays, we may be unable to take Day Campers that are not lodging. Please confirm your day camp reservation during a holiday.

_____ **Injuries/Risks:**

The most common injuries in Day Camp are sore paw pads and general muscle soreness. The average pet is not accustomed to being on his feet most of the day, actively involved in play. Most Campers are having so much fun that they do not notice the soreness until after the fun is over. Dogs play with their mouths and paws. Scratches can happen. Because of the close supervision and prompt intervention, most scuffles are interrupted before injuries occur. **HOWEVER, INJURIES CAN OCCUR.** There are risks associated with group play! The risks include, but are not limited to, cuts, scrapes, bites, infections, and possible exposure to contagious medical conditions.

I agree to assume these risks & do not hold Sunny Acres liable or the other pet's owner liable. If your dog is not conditioned for all-day play, let us know. It may be best to start with half-day or even just a couple of hours. They do get tired!

_____ I understand Sunny Acres Pet Resort staff gives all pets involved in any type of incident a cursory examination. However, Sunny Acres Pet Resort is not liable for the location, treatment or diagnosis of any injuries incurred on our premises. It is recommended you check your dog further or seek treatment for your pet by a licensed veterinarian at your discretion and cost.

_____ **Escape Artist:** Fence Jumper/Climber, Digger, Gate Opener – Owner must inform Sunny Acres & Sunny Acres does not accept responsibility.

_____ **Grooming:** We play outside. In the summer time we have pools in the yards. Day Campers can get dirty. If you want your Day Camper to go home clean, we recommend a “rinse off” or a bath. A “rinse off” is a warm rinse and towel dry. For a dog that is less than 50 pounds, a “rinse off” cost \$5. A “rinse off” for dogs 50-99 pounds is \$10. A bath includes a shampoo, ear cleaning and blow-dry. Baths range from \$15 to \$47, depending on the size of the dog. If you want any grooming, please let us know when you arrive with your dog. We will need to know what time you plan to pick up your dog. Rinse OFF passes are also available.

_____ **Nail Clips:** For safety reasons, we can not allow Day Campers to have long or sharp nails. If your dog needs a nail clip, we will clip them and the owner will be charged.

_____ **Water:** is available at all times: however, your dog may still be thirsty after Day Camp. Be aware of your dog's water intake as excessive amounts may cause an upset stomach or other problems.

_____ I understand and agree that Sunny Acres Pet Resort, their staff and volunteers, will not be liable for any circumstances beyond their control or problems which develop including, but not limited to, any communicable illness, theft, fire, death, escape, injury, harm to persons or other dogs and/or acts of nature. I hereby release Sunny Acres of all liability of any kind whatsoever arising from my dog's participation in Day Camp.

_____ I understand Sunny Acres Pet Resort will exercise reasonable care for my pet, however, there are risks to group play. I agree I am financially responsible for my own pet's veterinarian bills if they are injured at Sunny Acres Pet Resort and financially responsible for any medical bills for any people injured by my pets.

_____ I understand and agree I am financially responsible for any repair or replacement of any Sunny Acres property my dog destroys.

_____ I have read and understand the Sunny Acres Pet Resort “General Information and Policies” (this document).

_____ I understand & agree that my dog (s) may be photographed, videotaped, or recorded during their stay at Sunny Acres. I further understand & agree that Sunny Acres shall be the exclusive owner of the rights, results, & proceeds from such media & may freely & without notice use any such media in advertising, promotions or furtherance of its business.

_____ I agree to pay for all services due at the time they are rendered. I understand that any unpaid fees will be charged to the credit card number I have submitted to be kept on file. Sunny Acres will not release pets until charges are paid in full.

I grant Sunny Acres Pet Resort and/or its selected agent full power of decision concerning the care and well being of my dog(s). I understand that Sunny Acres will make every attempt to contact me and my veterinarian before seeking veterinary care for my dog. Should any medical emergency arise, it is agreed that Sunny Acres Pet Resort or its selected agents can and will make any needed decision concerning medical treatment and choice of care giver. My signature below authorizes the use of my credit card for any veterinary care. I also agree that Sunny Acres shall be liable only for willful misconduct or gross negligence that causes harm to my dog. I agree to limit Sunny Acres' liability for harm to \$500 per dog. With my signature below, I accept exclusive and sole responsibility for these and all other risk and release Sunny Acres Pet Resort of all liability.

Visa, MC or DC#: _____

Signature _____

Exp. Date: _____

Date: _____

CID: _____

Print Name: _____

PLEASE ANSWER ALL QUESTIONS OR YOUR DOG WILL BE UNABLE TO ATTEND DAY CAMP!

Revised March 2020

Dog's First Name: _____ Dog's Last Name: _____

Today's Date: _____ How did you hear about us? _____

How long have you had your pet? _____

Where did you get your dog? _____

What do you know about your dog's past history? _____

Owner First & Last Name: _____

Address: _____

Home Phone: _____ Email: _____

Cell: _____ Work: _____ Emergency: _____

Names of people allowed to pick up your dog _____

Dog Information: Breed: _____ Weight: _____ Color: _____

Vet Practice: _____ Spayed Neutered Intact Birthday: _____

Why do you want to bring your dog to Day Camp? _____

Health Issue: Describe any health issue your dog has (soreness, allergies, previous serious illness or surgeries, allergic to bees, Thunderphobic, other concerns) _____

What do you do for Thunderphobia? _____

Does your dog have separation issues? _____

Is your dog on any Medication? If so, reason and name of medication: _____

Does your dog have any Specific Food Allergies/Sensitivities? _____

- Describe your dog's level of socialization with other dogs:
- None _____
- Minimal-on leash encounters only _____
- Moderate-some off leash play on occasion with friend or neighbor dog _____
- Extensive-Regular visits to dog social events, off leash dog parks, dog daycare _____

Has your dog played with large groups of dogs before (more than 5?) _____

How does your dog do playing with larger or smaller dogs? _____

Has your dog had any problems previously in an off leash environment? If so, explain _____

Describe your dog's usual play style (ex. Wrestle, play chase etc.) _____

Has your dog ever chased squirrels, bikes, cars or people _____

How does your dog do with being confined, such as in a crate? _____

Does your dog share toys with other dogs/people **or** does he/she guard them? _____

Describe any reaction your dog has to certain kinds of people (e.g. men, mail carrier, tall women, etc. or certain situations): _____

What other pets live in your household? _____

Fears or Dislikes? _____

Does your dog like children? _____

Describe your dog's reaction when strangers enter your property: _____

Has your dog ever growled or snapped at a person? Please indicate: _____

Growled or snapped at a dog? Please indicate: _____

Bitten a person – what type of medical attention was required? Explain circumstance: _____

Bitten a dog – what type of medical attention was required? Explain circumstance: _____

Got bitten by a dog – what type of medical attention was required? Explain circumstance: _____

What non-edible items will your dog eat? _____

Can you take your dog's food bowl away easily while he/she is eating? _____

Does your dog have food allergies? Yes___ No___ If so, to what ingredients _____

Are there any parts of his/her body he doesn't like being touched? _____

Does your dog jump on you or other people? _____

Is your dog ok with someone grabbing his or her collar? _____

Is your dog aggressive on leash? _____

Is your dog an escape artist? Does he climb over, jump over or dig under fences and/or open gates? If so, why?

Can your dog jump a 6ft fence? _____ 4ft _____

Has he escaped from your house or yard? If so, how? _____

Has your dog had basic obedience training? _____

Your dog must know how to sit, stay, come and know his name.

If so, what commands does he/she know? _____

How does your dog act when upset? _____

Does your dog know any tricks? If so, what? _____

Rate your dog's energy level, "1" being mellow, "10" hyper: _____

Please share any additional information that you feel we might need in order to help your dog be successful in Day Camp _____

Thank you for taking the time to fill out this application. The more we know about the dog in our care, the better our play groups will be.